

Introduction

Your privacy is important to us and we want you to feel confident using our websites. JLMorizur Engineering (“JLME” or “we”) is committed to protecting the rights of individuals in accordance with the General Data Protection Regulation (EU Regulation 2016/679) of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter “GDPR”) and all applicable national laws and regulations on the protection of personal data (collectively referred to as “data protection laws and regulations”).

What is personal data?

Personal data is any information that can be used to identify a natural person, directly or indirectly (hereinafter referred to as “personal data”). A “personal identifier” is any piece of information that can identify a natural person. This definition covers a wide range of personal identifiers that together constitute personal data, including name, address, email, identification number, location data or online identifier.

What personal data do we use?

As part of our contractual or commercial relationship, or as part of access to and use of the JLME Site(s), we collect, use and process the Personal Data that you provide when relevant, such as the following categories of data:

- Identification data: surname, first name, professional contact details (job title, function, company, email, telephone);
- Professional data: email, telephone, information relating to commercial exchanges or support
- Location data: country, city, depending on your IP address or browsing preferences
- Computer data: IP address (partially anonymized or not depending on your consent), session identifiers, activity log, date, duration of visit, pages viewed, interactions on the site (clicks, forms), browser configuration, operating system and device used.

What are the purposes of processing personal data?

When you visit one of our websites, JLME collects and processes your personal data in accordance with this privacy notice. Your personal data may be used for the following purposes (hereinafter referred to as the “Purposes”):

1. Browsers / Website Administration. We use your personal data for administrative purposes, including to help us better understand how our customers access and use our websites and applications; to provide reports to potential partners, service providers, regulators, or others; to implement and maintain security, anti-hacking, fraud prevention, and other services designed to protect our customers, partners, and ourselves; and in accordance with our policies, guidelines, and procedures.
2. Marketing. Subject to applicable regulations, we may use your personal data for marketing and promotional purposes, including communications by email or other equivalent electronic means. For example, we use your personal data to send you information and newsletters, special offers, promotions and competitions, or to contact you to inform you about our services or provide you with information that we believe may be of interest to you.



3. Communication. We use your personal data to communicate with you, including in response to your support requests. We may communicate with you through a variety of means, including email and through your social media accounts if you have consented, and/or text messages.
4. Customer Service. We use your personal data for customer service purposes, including to offer you services, provide you with technical support, or for other similar purposes, and for the creation and maintenance of customer accounts.
5. Legal compliance. We use your personal data to comply with our legal obligations, including in response to an authority or court order or a request for discovery.
6. To protect ourselves and others. When we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, or potentially threatening situations.

On what basis is your personal data processed?

We are a responsible business, and as such we need a lawful basis to collect and/or process your data. We generally rely on a variety of grounds (reasons) for this processing in our business.

We process your personal data in accordance with the provisions of the GDPR and applicable data protection laws and regulations. The legal bases for processing your personal data are:

1. The duty to comply with our contractual obligations. When you register for a particular service via the website, the purposes for which we process your personal data are determined primarily by that service, and we process your information to provide that service to you.
2. The result of your consent. When you have given your consent to the processing of your personal data, you can withdraw this consent at any time, by following the instructions in the registration process or by contacting us at the following address: supportweb@jlmorizur.com. For more information on your right to withdraw, please see below the section "Am I obliged to provide my personal data?".
3. Within the limits of legitimate interests. In some cases, we may not need your consent to use your data, given our legitimate interests to do so, but we must inform you of this. For example, this is particularly the case:
 - For the management and execution of our business relationship, including accounting, auditing, contract execution.
 - For the analysis and optimization of the Website.
 - To ensure IT security (detection of threats, fraud, malicious or criminal activities) and operation.

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1. The duty to comply with our contractual obligations: When you register for a particular service through the Website, the purposes for which we process your personal data are determined primarily by that service, and we process your information to provide that service to you.
2. The fruit of your consent : Where you have given your consent to the processing of your personal data, you may withdraw this consent at any time by following the instructions in the registration process or by



contacting us at the following address: supportweb@jlmorizur.com. For more information on your right of withdrawal, please see the chapter "Am I obliged to provide my personal data?" below.

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Who will receive your personal data?

- Authorized persons working for or on behalf of JLME;
- Our business partners under our distribution contracts;
- Judicial or administrative authorities to comply with applicable law, or in response to any subpoena, court order, or to establish or exercise our legal rights or to defend against legal claims.

In which countries is personal data transferred?

JLME processes your personal data primarily within the EU. Your personal data may be shared with the relevant recipients described in the section "Who will receive your personal data?" on a need-to-know basis, including to entities located outside the EU.

This transmission is subject to appropriate protection rules, in particular the standard contractual clauses established by the European Commission.

For JLME, the majority of personal data processing is carried out in the EU, and below is a list of the countries in which JLME may operate:

Austria, Australia, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Japan, Latvia, Lithuania, Luxembourg, Malta, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

How long will your personal data be kept?

We process and store your personal data for as long as necessary to fulfill our contractual and regulatory obligations. If your personal data is no longer required to fulfill our contractual and regulatory obligations, it will be deleted at regular intervals, unless further processing is necessary, for example to retain specific evidence under applicable data protection laws and regulations, or in the context of statutory limitation periods.

Security

We implement technical and organizational security measures to protect the data under our control against accidental or malicious manipulation, loss, destruction, and against access to this data by unauthorized persons. Our security procedures are continuously improved as new technologies become available.

What are your rights and how can you exercise them?

You can exercise your data protection rights at any time

- Right to access / obtain a report detailing the information held about you You have the right to obtain confirmation as to whether or not your personal data is being processed by JLME, and if so, you have the right to know what specific data is being processed.



- Right to rectification of personal data You have the right to modify any inaccurate personal information about you.
- Right to be forgotten In certain cases, for example when personal data is no longer necessary in relation to the purposes for which it was collected, you have the right to have your personal data erased.
- Right to stop processing your data You have the right to limit the processing of your personal data by JLME, for example when such processing is unlawful, and to object to it by requesting the deletion of your personal data. In these cases, your personal data will only be processed with your consent or for the exercise or defense of a legal claim.
- Right to data portability In certain circumstances defined by law, you have the right to receive personal data concerning you in a structured, commonly used and machine-readable format and/or to transmit this data to another controller.
- Right to object and withdraw consent Please see the chapter below “Am I obliged to provide my personal data?”.

To exercise these rights, please contact JLME either by email at the following address: supportweb@jlmorizur.com, or by post to the following address, attaching proof of identity: JLME, Créteil Business Center, 70 avenue du Général De Gaulle, France

Am I obliged to provide my personal data?

You may at any time object to the processing of your personal data or, where your consent is required, withdraw this consent by contacting us at the following address: supportweb@jlmorizur.com.

However, please note that if you withdraw your consent, you may no longer be able to access or use certain information, features or services on the website.

How can I contact the person responsible for processing my personal data?

If you are not satisfied with the way in which your personal data is processed or if you have any questions regarding the processing of your data, you can first contact the JLME Data Protection Officer, who is available to answer your questions or complaints, at the following email address: supportweb@jlmorizur.com.

Or send a letter by post to the following address: JLME, Créteil Business Center, 70 avenue du Général De Gaulle, 94000 Créteil, France.

Can I request assistance from the relevant authorities?

If you are not satisfied with the answers provided, you have the right to contact the French data protection supervisory authority directly: the National Commission for Information Technology and Civil Liberties (CNIL).

Cookie management

1. What is a cookie?

A cookie is a text file placed on your device (computer, smartphone, tablet) when you visit a website. It allows us to store information about your browsing, such as your preferences or your user journey. Cookies may be necessary for the operation of the site or used for audience measurement, personalization or marketing purposes.

2. What types of cookies do we use?

- Strictly necessary: essential for the website to function (e.g., shopping cart management, user login). Cannot be disabled.
- Preferences: remember personal choices, such as language or time zone.
- Statistics: analytical cookies (e.g., Google Analytics).



- Marketing (Marketing): use for advertising purposes, targeting, retargeting.

On your first visit, a banner informs you about the use of cookies. You then have the option to:

- To accept all cookies.
- To refuse them all (except those strictly necessary).
- To personalize your choices.

You can change or withdraw your consent at any time by clicking on the “Manage my cookies” link.

3. Retention period

The lifespan of cookies varies depending on their purpose. It never exceeds 13 months for non-essential cookies, in accordance with current regulations.

4. Data transfers outside the EU

No transfer to an unsuitable country takes place without your explicit consent.

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